



Electronic Claims Submission and Payment

Electronic Claims Submission (direct)

You may submit your EDI claim using the professional (837p) or institutional (837i) file formats.

We offer our providers the ability to submit directly to Centers Plan for Healthy Living through our EDI gateway partner, Payer Connectivity Services. You may contact them directly to begin the enrollment process.

Payer Connectivity Services
877-411-7271

pcssupport@mckesson.com

Customer Service Hours: Monday through Friday, 8AM – 5PM, Central Time (CT).

Electronic Claims Submission (Clearing House)

We offer two options to submit an 837i or 837p file.

Payer ID: CPHL this is for our providers that submit claims currently using RelayHealth or another clearinghouse that connects to RelayHealth:

Payer ID: CPHL1 this is for our providers that submit claims currently using Emdeon or another clearinghouse that connects to Emdeon

Electronic Payment

Centers Plan for Healthy Living offers providers FREE access to Payspan Health – a solution that delivers Electronic Funds Transfers (EFTs), Electronic Remittance Advice (ERAs)/Vouchers, and much more. Payspan Health enables online presentation of remittance/vouchers and straightforward reconciliation of payments to empower providers to reduce costs, speed secondary billings, improve cash flow, and help the environment by reducing paper usage.

You must receive your first payment via check. This check will provide instructions and log-in information for Payspan Health registration. If you need assistance, please contact

Payspan Provider Services at 877-331-7154

by email at providersupport@payspanhealth.com

visit their video library at <https://www.payspanhealth.com/help/videolibrary>.

Thank you for your continued relationship with Centers Plan for Healthy Living. We remain committed to your satisfaction and strive to make our partnership a successful one.